**THEN & NOW**
A reminder of the pace of change, and of timeless truths, from the 1935 bulletin describing DMS:

“The mezzanine floor [of Dartmouth College’s Baker Library] is reserved for the Medical Library, where some 14,000 volumes have been segregated from the stacks. The current numbers, as well as the bound volumes, of the periodicals devoted to the medical sciences are to be found in the journal room on this floor.”

**92,341**
Number of books in Dartmouth’s two biomedical libraries in FY2011

**152,331**
Number of journal volumes

**4,385**
Number of electronic journal subscriptions

**41,246**
Number of other items

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**HEARTWARMING NEWS:** Dr. Naomi Gauthier, a Dover, N.H.-based pediatric cardiologist with the Children’s Hospital at Dartmouth, was one of five finalists, picked from about 100 nominees, to receive an annual award from the Schwartz Center for Compassionate Healthcare.

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**VITAL SIGNS**

**Winter 2011**

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**Going above and beyond a good bedside manner**

Patient-centered care, one of the newer concepts in medicine, is about more than just cultivating a good bedside manner. It is about respecting patients’ values, preferences, and needs; providing coordinated, integrated care; communicating clearly; attending to patients’ emotional as well as physical needs; involving patients’ family members and friends, as appropriate; facilitating continuity of care; and making care accessible to all who need it.

PFCC is about “including patients as partners in everything we do.”

PFCC is “more than just being kind,” adds Berry-Berard. It’s about “including patients as partners in everything we do.”

Jennifer Durgin