



We're always glad to hear from readers—whether it's someone weighing in about an article in a past issue or someone asking to be on our mailing list for future issues. We are happy to send DARTMOUTH MEDICINE—on a complimentary basis, to addresses in the U.S.—to anyone interested in the subjects we cover. Both subscription requests and letters to the editor may be sent to: Editor, DARTMOUTH MEDICINE, 1 Medical Center Drive (HB 7070), Lebanon, NH 03756 or DartMed@Dartmouth.edu. Letters for publication may be edited for clarity, length, or the appropriateness of the subject matter.

A misspelling on the cover of our Summer issue—not in the cover text, but in a sign pictured on the cover—caught the eye of one reader. The misspelled word? The term for the medical specialty having to do with, wouldn't you know it, the eye. Our readers clearly have . . . well, an eye for the careful use of words, for another letter lauds an essay on that topic. We're always all eyes for your feedback, whatever the subject!

#### The eyes have it

Has anyone else written you about the misspelling on the cover of your Summer 2010 issue? In the photograph of Dr. Chidi Achebe, the word “ophthalmology” on the wall of his clinic is missing the first *h*. [The cover is reproduced below.]

I was six months into my residency in the field when the head of my department mortified me by telling me I should learn to spell the name of my chosen specialty correctly, with two *h*'s. A short while later I had the pleasure of pointing out to him that his official stationery was similarly amiss.

Since then I've written to numerous publications to point out the misspelling, including *Taber's Medical Dictionary* (their reply was “It's a typo!”). I also called Dr. Achebe's clinic and left a message for him. It's remarkable how often one sees the error.

HASAN A. BENLER, M.D.  
HOUSESTAFF '67-68  
Poway, Calif.

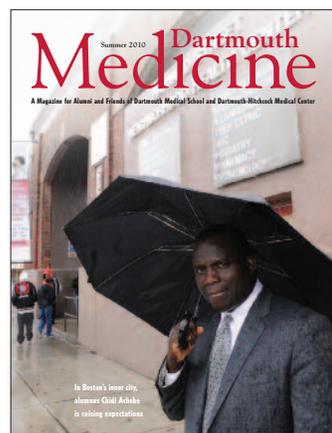
Our readers are a sharp-eyed lot, but Benler was the only one we heard from about the misspelling.

Perhaps others noticed it but didn't write in. We spotted it as we were making the cover photo selection but decided to use the image anyway because it was the best one in all other respects.

#### Match point

First, please let me thank you for sending me DARTMOUTH MEDICINE. As a graduate of Dartmouth College, though not of the Med School, I treasure reading about my fellow premeds of long ago and also about DMS's current activities.

I especially enjoyed the essay about Match Day by Sarah Doters-Katz in the Summer issue (see [dartmed.dartmouth.edu/su10/e02](http://dartmed.dartmouth.edu/su10/e02)).



How many other readers noticed the misspelling (barely visible here) in the righthand sign above the umbrella?

It brought back memories of my own Match Day in 1954. However, I was a bit surprised that no mention was made of the fact that one of DMS's own alums was a leader of a small group of medical students who established the current matching plan in 1951. W. Hardy Hendren III, DMS '50 and Harvard Medical School '52, while he was a third-year student at Harvard worked extremely effectively to establish the concept behind the matching program, beginning with his graduating class of 1952. This program has made a truly huge change in the process of matching applicants with hospitals for more than half a century.

Hardy became a world leader in his field, pediatric surgery, and is still very active today.

Thanks again, and keep up the good work on DARTMOUTH MEDICINE.

C. PETER CROWE, JR., M.D.  
DARTMOUTH COLLEGE '51  
Tucson, Ariz.

Crowe, who graduated from Harvard Medical School in 1954, two years after Hendren, is correct. Hendren, an alumnus of DMS in the days when the School offered only a two-year preclinical program and all graduates transferred to other schools to complete their M.D.'s,

did indeed play a seminal role in creating the concept that underlies the National Resident Matching Program, through which all medical school graduates find a residency position. It's a tale we've told in DARTMOUTH MEDICINE, but not one we can go into every time we cover the Match. We're delighted, however, that Crowe's letter gives us a chance to reprise the quite dramatic story of Hendren's role.

DMS actually has a second tie to the history of the Match. When the transition was made in the mid-1990s to an electronic rather than a paper process, the Association of American Medical Colleges committee that oversaw the transition was chaired by DMS's then-dean, Dr. Andrew Wallace.

For a **WEB EXTRA** with links to stories about these Dartmouth ties to the establishment and evolution of the Match, see [dartmed.dartmouth.edu/f10/we02](http://dartmed.dartmouth.edu/f10/we02).

#### Kudos for essays

Bravo to Dr. Rassias for his essay on language in your Summer issue! (See [dartmed.dartmouth.edu/su10/e03](http://dartmed.dartmouth.edu/su10/e03).) I'm a guy who thinks for a few seconds after saying “to,” to decide whether to use the subjective “whoever” or the objective “whomever.” When I text, I put in commas and use “for” and not “4,” unless I'm discussing the next integer larger than “3.” As a former neurologist, I detested the term “blown pupil,” rather than “fully dilated.” Did somebody breathe on the eye? I also did not like “surgerize.”

Now a volunteer math tutor, I have encountered three teachers who use “these ones,” which  
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**B**e sure to tell us when you move! To keep getting the magazine if your address changes, tear off the back cover, write your new address next to the old one, and mail it to: DARTMOUTH MEDICINE, 1 Medical Center Drive (HB 7070), Lebanon, NH 03756. Our mailing list is drawn from seven separate databases, so it's helpful if you send the actual cover or a copy of it. If that's not possible, please include both your old and new address. And if you receive more than one copy of the magazine, it's because of those seven databases (which are in different formats, so they can't be automatically "de-duped"). But we are happy to eliminate duplications—just send us the address panels from *all* the copies you receive.

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my mother drilled out of me 50 years ago, as well as one teacher who posts on his door the schedule for "Intermediate" Algebra. Incredibly, nobody but me has noticed, and when I pointed out the error the other math teachers asked me how to spell the word correctly!

Good communication is essential everywhere. However, where, oh, where, is a confidential, nondiscoverable error-reporting system, the way there is in aviation?

I also appreciated Dr. Guar-

diano's fine essay on the death of her mother. (See [dartmed.dartmouth.edu/su10/e04](http://dartmed.dartmouth.edu/su10/e04).) I especially appreciated her comment "I'll tell you what this doctor says. She's dying." I was fortunate with my

parents; they made me promise not to let them linger the way so many of their friends had. Their own dying process was short and under their—and my—control. I didn't have to juggle training or

practice to care for them. I was good at handling irreversible brain injury with families, and the ICU staff frequently sought me out. Helping people die when it was time was the best thing I did in practice—far better than the few I cured. I would have been absolutely superb in practice after dealing with the deaths of my own parents. Dr. Guardianio will have that chance, and I bet that she will be superb at doing it, for she will have lived firsthand through the pain, the guilt, and the family dynamics.

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### SEPTEMBER

September 11, 2010  
**Perioperative Nursing 2010: Improving Our Practice to Enhance Patient Outcomes (N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

September 13, 2010  
**3<sup>rd</sup> Annual Northern New England Rural Emergency Services and Trauma Symposium (M & N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

September 14, 21, 28, October 5 & 12, 2010  
**Diabetes Education Update: Content and Process (N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

September 15, 22, 29, October 6, 13, 20, & 27, 2010  
**Dartmouth Community Medical School: Bionic Man and Super Woman**  
The Derryfield School, Manchester, NH

September 23 – 24, 2010  
**10<sup>th</sup> Annual Dartmouth Conference on Liver, Pancreas and Biliary Diseases: The Many Faces of Jaundice (M & N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

September 25, 2010  
**Managing Pain in Primary Care 2010 (M & N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

### OCTOBER

October 4, 2010  
**The 32<sup>nd</sup> Meeting of the New Hampshire-Vermont Hospital Ethics Committee Network – The Principles and Practice of Shared Decision Making: A Symposium (M & N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

October 8 – 10, 2010  
**Weekend Immersion in Nursing Informatics - WINI (N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

October 11, 2010  
**The 20<sup>th</sup> Annual DHMC Conference on Trauma (M & N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

October 15, 2010  
**The Second Annual C. Everett Koop, MD Tobacco Treatment Conference: Essential Research and Strategies to Enhance Current Tobacco Treatment (M & N)**  
Lake Morey Resort, Fairlee, VT

October 16, 2010  
**Clinical Echocardiography Update 2010 - Valvular Heart Disease (M)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

October 16, 2010  
**Jeanne Anderson Alzheimer's Conference For Professionals (M & N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

October 17, 2010  
**Jeanne Anderson Alzheimer's Conference For Caregivers and the Community**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

October 27, 2010  
**Creating Habitats for Healing: A Day of Renewal and Inspiration (Holistic Nursing Series) (N)**  
Lake Morey Resort, Fairlee, VT

Accreditation available for conferences marked (M) for Medicine and (N) for Nursing

### NOVEMBER

November 1, 2010  
**The 10<sup>th</sup> Annual Ethics Committee Member Training Day (M & N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

November 5, 2010  
**"What's New In Psychiatry?" For Non-Psychiatric Physicians and Nurses (M & N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

November 9, 2010  
**Diabetes Update 2010 (M & N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

November 13, 2010  
**Same Day Program Conference 2010 - Innovative Changes: Keeping Pace in the Perioperative Setting (N)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

November 17 – 19, 2010  
**Great Issues in Medicine and Global Health Symposium (M & N)**  
Dartmouth College, Hanover, NH & Dartmouth-Hitchcock Medical Center, Lebanon, NH

November 20 – 21, 2010  
**Northern New England Neuroimmunology Symposium 2010 (M & N)**  
Presidential Conference Center, Mountain View Grand, Whitefield, NH

### DECEMBER

December 2 – 4, 2010  
**20<sup>th</sup> Annual Postgraduate Course in Advanced Gynecologic Surgery (M)**  
Chicago Marriott Downtown Magnificent Mile Hotel, Chicago, IL

December 6, 2010  
**DHMC Cardiovascular Disease Update Symposium 2010 (M)**  
Dartmouth-Hitchcock Medical Center, Lebanon, NH

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## Letters

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On a more trivial note, I was recently hacking at buffelgrass (an invasive species in Arizona) when I saw a bicyclist fall on the road. Luckily, he wasn't hurt badly. And as it happened, that was the one day in the past five years that I was wearing a Dartmouth hat—and his daughter was an alumna!

MICHAEL S. SMITH, M.D.  
 DARTMOUTH COLLEGE '70  
 Tucson, Ariz.

### A comment and a caution

I was a bit taken aback by the article announcing the formation of the Dartmouth Center for Health Care Delivery Science in the Summer 2010 issue (see [dartmed.dartmouth.edu/su10/v01](http://dartmed.dartmouth.edu/su10/v01)). The stated purpose of the Center is “figuring out the best way to provide effective, appropriate care at a reasonable cost.” I have no argument there. However, President Kim, the architect of this new interdisciplinary project, issued “a clarion call to colleges and universities throughout the country” to join Dartmouth in developing similar centers within five years.

I would like to respond to this call by suggesting that teaching the science of health-care delivery is ongoing at major colleges and universities across the U.S. at this very time. The schools of public health at UC Berkeley and UCLA, where I received graduate degrees in health-care management, as well as schools of business and departments of health-care policy, planning and development, and other fields across the country, are currently offering multidisciplinary courses and degrees, both master's and doctorates, in health-care delivery science.

While Dartmouth should be congratulated for establishing this Center with an anonymous gift of \$35 million, and while its students will attain knowledge in medicine and health-care delivery through research and collaboration, I caution the Center's leaders lest they be under the misapprehension that academia can influence health-care policy in our statehouses and the nation's capitol. Politics is a force unto its own that is basically unfamiliar to most professors and academic administrators.

DANIEL M. ANZEL, DR.P.H.  
 DARTMOUTH COLLEGE '55  
 Los Angeles, Calif.

Anzel is a professor emeritus at the University of Southern California School of Medicine. For more on the new Center for Health Care Delivery Science, including the elements that distinguish it from attempts elsewhere to tackle the health-care delivery conundrum, see page 32.

### Thumbs up for going green

I enjoyed the Summer issue Editor's Note, "We're big on being green" (see [dartmed.dartmouth.edu/su10/e01](http://dartmed.dartmouth.edu/su10/e01)). As someone who considers himself green, I would like to stop receiving the paper copy of the magazine, since I am happy to read it online.

Can you help me do that? Thanks!

DAVID AMAN  
Hanover, N.H.

We're delighted to accommodate requests like this from readers who want to help us minimize our output of paper. We've made a note to stop sending Aman our print edition and explained to him that currently, the way to read the magazine online is to check in early or mid July, October, January, and April at <http://dartmed.dartmouth.edu>. Our online edition is available there a few weeks after the paper edition comes out.

But we'll soon be making that process much easier. We plan to implement an e-subscription option, so people don't have to check our site but can sign up to get an e-mail, containing a list of key stories and a link to the online edition, whenever a new issue is posted. We'll be sure to announce this option both in the paper edition and online as soon as it's available.

But though we aim to be as green as possible, we are also committed to meeting our readers' preferences as to print versus pixels. One of the questions we asked in a reader survey in the last issue was whether people would rather get DM on paper, online, or both. Responses to the survey are still coming in so we haven't finished analyzing them yet, but a check of the answers to that question shows that 91% of respondents want to keep getting the paper edition, either by itself or in conjunction with the online edition.

However, partisans of neither print nor pixels need to worry—we plan to both preserve the former for the foreseeable future and to keep augmenting the latter.

So check out our online edition—including to watch, listen to, or read our web-extra content or to easily forward articles to friends or colleagues. Or if you'd like to be added to the mailing list for our paper edition, see the box on page 23 for details about that option. ■

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